

Health and Wellbeing Board

Date of Meeting:	25 th March 2014
Report of:	Simon Whitehouse, Chief Officer, NHS South Cheshire CCG
Subject/Title:	NHS South Cheshire CCG Draft Operational Plan 2014-16

1.0 Report Summary

- 1.1 The following report provides the Health and Wellbeing Board with an overview of NHS South Cheshire Clinical Commissioning Groups (CCG) Draft Two Year Operational Plan, 2014-16 as submitted to NHS England on the 14th February 2014.

2.0 Recommendations

2.1 The Board are asked to:

- I. Review the direction of travel and key points presented by the CCG plan;
- II. Discuss the plan in relation to the developing draft Health and Wellbeing Strategy across Cheshire East including the direction of travel enabling health and social care to work in more integrated ways.

3.0 Report Details

3.1 The Planning Process:

The publication of *The NHS belongs to the people – a call to action*¹ in July 2013 began a national discussion about the major transformational change that is required to ensure that the NHS responds to increasing pressures such as an ageing population, increasing prevalence of long term conditions, and rising healthcare costs. *A Call to Action* outlines the 'case for change' across the system and called on the public to get involved in shaping the future of their NHS service.

Given the scale of the challenges we are facing within the NHS, we are now moving away from incremental one year planning and instead developing bold and ambitious plans which cover the next five years, with the first two years mapped out in the form of detailed operating plans.

As a CCG we see this as crucial to enabling us to take a longer term, strategic perspective of the direction of travel across the health and

¹ *The NHS belongs to the people: a Call to action*, July 2013, NHS England

social care landscape. We must develop and implement transformative long-term strategies and plans to enable us to be financially sustainable and uphold safety and quality of patient care.

The national planning guidance seeks:-

- Strategic plans covering a five year period, with first two years at operating plan level;
- An **outcomes focused approach**, with stretching local ambitions expected of commissioners, alongside credible and costed plans to deliver them;
- **Citizen inclusion and empowerment** to focus on what patients want and need;
- **More integration between providers and commissioners**;
- **More integration with social care** – cooperation with Local Authorities on Better Care Fund planning;
- Plans to be explicit in **dealing with the financial gap** and risk and mitigation strategies.

The following table illustrates timescales for the planning process:

Action Required	By When
1 st Draft Submission of CCG Operational Plans	14 th February 2014
Refresh of plan post contract sign off	5 March 2014
Plans approved by Boards	31 March 2014
Submission of final 2 year plans and draft 5 year strategic plans	4 April 2014
Submission of final 5 year strategic plans or which years 1 & 2 of the 5 year plan will be fixed per the final operational plan submitted on 4 April 2014	20 June 2014

3.2 Key points from the NHS South Cheshire CCG Operational Plan

NHS South Cheshire CCG seeks to be a responsive organisation that listens and takes into account a wide range of perspectives but at the same time keeps its principles central to commissioning decisions. Those principles are:

- Working to provide care 'upstream' (seeking prevention and avoiding crisis);
- Focus care on patient goals and where appropriate, carer and family goals;
- Building services around the patients' needs;
- Championing quality in all its forms across all we do.

At the heart of our work as a clinically led commissioning organisation is the focus on **improving outcomes for our patients**. We have

therefore focussed our key actions (commissioning intentions) on each of the 5 Domains of the NHS Outcomes Framework. **These domains have now become our strategic objectives for 2014-16:**

Domain 1	Preventing people from dying prematurely
Domain 2	Enhancing quality of life for people with long-term conditions
Domain 3	Helping people to recover from episodes of ill health or following injury
Domain 4	Ensuring that people have a positive experience of care
Domain 5	Treating and caring for people in a safe environment and protecting them from avoidable harm.

(Further detail of specific projects can be viewed in the full Draft Operational Plan).

The CCG is committed to help improve the general health of the population, reduce health inequalities, ensure equitable access to healthcare and to work with partners on the Health and Wellbeing Board and providers of care so that patients are treated with dignity and respect at all times.

The CCG is also committed to ensuring that services are commissioned to support people with both physical and mental health conditions and also those who have learning disabilities (**parity of esteem**). The CCG recognises that historically there has been inequity in services for people with physical and mental health problems, and have identified a number of key commissioning priorities and areas of action to address this.

The CCG see the following as **key enablers** to deliver the operational plan:

Making a Difference – Engagement, Involvement and Communication – The CCG ensures that patients, carers and their families are fully included in all aspects of service change and those patients are fully empowered in their own care.

Quality, Safeguarding and Patient Safety – The CCG commissions high quality services, that are delivered in the most effective way possible whilst ensuring a positive experience. Our main quality drive is centred on patient feedback to ensure they get the right services in the right location delivered by the right health care professionals at the right time. We have prioritised quality and safeguarding vulnerable adults and children.

Commissioning for Quality in Primary Care – The CCG has a shared responsibility with NHS England, for the continual improvement of

quality in primary care. The CCG is ideally placed to support practices to improve the quality of GP services that not only meet the changing needs of the local health economy but also put the needs of the patient at the centre of primary care development.

Information Technology (IT) and Information Sharing – The CCG will be working with our partners to mobilise our IT programme and portfolio of projects to ensure that a robust governance structure is in place to monitor delivery and provide appropriate decision making.

Prescribing and Medicines Optimisation - The CCG Medicines Management Team will support the CCG to commission services that make best use of medicines.

A summary of our vision, principles, ways of working, strategic objectives and organisational objectives are presented below:

OUR VISION	
<i>To maximise health and wellbeing and minimise health inequalities, informed by local voices and delivered in partnership</i>	
OUR PRINCIPLES	
Working to provide care 'upstream' (seeking prevention and avoiding crisis)	
Focus care on patient goals and where appropriate, carer and family goals	
Building services around the patients' needs	
Championing quality in all its forms across all we do	
OUR WAYS OF WORKING	
Develop 'Accountable Care Systems' Locally <ul style="list-style-type: none"> • Put the patient at the centre of all commissioned services • Educate providers in accountable care system • Align workforces across health and social care • Explore new contracting options • Manage within a defined budget • Co-design with the public • Active support for self care, self management 	
Enhance local professional networks	
Co-produce metrics with public, patients and providers	
Shape commissioning of services with partners	
OUR STRATEGIC OBJECTIVES	
Domain 1	Preventing people from dying prematurely
Domain 2	Enhancing quality of life for people with long-term conditions
Domain 3	Helping people to recover from episodes of ill health or following injury
Domain 4	Ensuring that people have a positive experience of care
Domain 5	Treating and caring for people in a safe environment and protecting them from avoidable harm
ORGANISATION WIDE OBJECTIVES	
Good Governance - We will be a well-governed and adaptable organisation - with high standards of assurance, responsive to members and stakeholders in transforming services to meet future needs.	
Value for money - We will ensure resources are directed to maximise benefit to make the best use of public money.	
Engagement - We will embed meaningful and sustainable patient and member practice engagement into CCG decision making processes.	
Better communication and sharing of information - We will develop strong partnership working with our local authority partners to achieve shared outcomes and will also develop communication material in an accessible format	

4.0 Strategic Context

- 4.1 Our two year Operational Plan has been developed within the context of the five year Strategic vision, as developed by the Connecting Care programme.
- 4.2 Our strategic vision and plans are ambitious and we will lead a programme of work to ensure that people within our local communities are empowered and supported to take responsibility for their own health and wellbeing. They will place less demand on more costly public services through the implementation of ground-breaking models of care and support based on:
- integrated communities
 - integrated case management
 - integrated commissioning and
 - Integrated enablers to support these new ways of working.

More details on this strategic context can be found within the full draft of the two year Operational Plan.

5.0 Access to Information

A copy of NHS South Cheshire CCG Draft Operational Plan, 2014-16 is attached. Other copies can be accessed by contacting the CCG directly via telephone on 01270 275391 or via email at joanne.vitta@nhs.net

If any reports are likely to contain confidential or sensitive information that should not be made available to the general public please contact Democratic Services for advice.